

Team Sharing and Collaboration Keeping the Light On



How many times have we heard the phrase "Knowledge is Power?" In the corporate world knowledge is indeed the power source of the organization. There is no set price for knowledge. The goal of the organization needs to incorporate a knowledge repository that would collect this intellectual knowledge from all employees in a central repository. Implementing a collaborative environment for sharing information across the globe should be an imperative initiative if a company wants to remain competitive.

Knowledge Sharing and Collaboration in Organizations



Your Knowledge is Power!

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Knowledge Management: The Energy Source of the Organization



Knowledge Harnessing

Imagine if someone were to turn off the electricity in an organization. There would be no light, climate control, communication and productivity would grind to a screeching halt. But there is another source of power that is not as visible but without it the company would be as lost as it would be without power - and that power is the flow of knowledge and expertise. Without an effective knowledge sharing and collaborative environment, the organizational power spike will simply become an electrical shortage.

The better the organization is at harnessing their employee's knowledge as their energy source, the more successful they will become in keeping their competitive advantages in the market place. Companies must find a way to share knowledge, collaborate more efficiently and continually improve their processes to keep the knowledge grid at its maximum potential.

Action Research Question:

"How do I improve and facilitate knowledge sharing and collaboration in my company?"

Forums/Blogs/Wikis and an Inquiry

I introduced a forum/blog for my first research cycle so that my team could collaborate more efficiently. Rather than dealing with document problems associated with email communication, the goal was to have the team use a forum/blog so that everyone could find answers to questions in a more effective manner.

For my second research cycle, I introduced the internal Wiki. The plan was to have my service managers document their procedures in one area in SharePoint so that the whole team could share their knowledge and expertise.

Finally my third cycle involved a process of inquiry into the reasons that



Too much talk and too little action.
STOP! Collaborate and share the power!

both supported and hindered the use of the technology to solve this problem. I wanted to explore the insights and perspectives that were held by different members of my team. I sent out the questionnaire to the members outside of my geographic location and had face to face interviews with those who were in the same building as I was. I am using these insights to help me make improvements to the team's collaborative efforts going forward.

Throughout the research process, the most important action that I took away from the past year was the vital role of "meta-cognition". It is the process of self-monitoring and applying reflective self-assessment into all of what you do in your organization so that you can improve yourself for your immediate team and organization.

Please follow me in my journey as an Action Researcher. You can follow my blog at:

<http://maltcadre12mt.blogspot.com>

and for more information on my current projects please visit me at
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